Attorney Docket No. 1454.1485



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Erich DROBEK

Application No.: 10/656,870

Group Art Unit: Unassigned

Filed: September 8, 2003

Examiner: Unassigned

For:

METHOD FOR MANAGING DATA IN AN AUTOMATIC CALL DISTRIBUTION SYSTEM

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

Sir:

1.

In accordance with the duty of disclosure provisions of 37 CFR § 1.56, there is hereby provided certain information which the Examiner may consider material to the examination of the subject U.S. patent application. It is requested that the Examiner make this information of record if it is deemed material to the examination of the subject application.

Enclosures accompanying this Information Disclosure Statement are:

		1a. \Bar 1b. \Bar 1c. \Bar 1d. \	Form PTO-1449. Copies of IDS citations. An English language copy of search report(s) from a counterpart foreign application or a PCT International Search Report. English language translation (complete or relevant portion(s)) attached to each non-English language publication. Explanations of Relevancy of References (ATTACHMENT 1(e), hereto) for providing a concise explanation of each non-English publication. List of Copending Applications (ATTACHMENT 1(f), hereto). List of Additional Submitted Documents (ATTACHMENT 1(g), hereto).
2.	\boxtimes	This Infor	mation Disclosure Statement is filed under 37 CFR §1.97(b):
			(Check either Item 2a or 2b or 2c or 2d)
		2a. 🗌	Within three months of the filing date of a national application other than a Continued Prosecution Application under § 1.53(d);
		2b. 🗌	Within three months of the date of entry of the national stage as set forth in § 1.491 in an international application.
		2c. 🛛	Before the mailing of a first Office Action on the merits; or
		2d.	Before the mailing of a first Office Action after the filing of a Request for Continued Examination under § 1.114.

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3.	specified Action un	mation Disclosure Statement is filed under 37 CFR § 1.97(c) after the period in paragraph 2 above but before the mailing date of any of a Final Office der § 1.113, a Notice of Allowance under § 1.311 or an action that otherwise osecution in the application, AND (Check either Item 3a or 3b; Item 3b to be checked if
	3a.	any reference known for more than 3 months) The §1.97(e) Statement in Item 5 below is applicable; OR The \$180.00 fee set forth in 37 C.F.R. §1.17(p) is: enclosed.
		to be charged to Deposit Account No. 19-3935.
4.	This Infor specified 4a. 4b.	mation Disclosure Statement is filed under 37 CFR §1.97(d) after the period in paragraph 3 above, but on or before payment of the Issue Fee, AND The § 1.97(e) Statement in Item 5 below is applicable; AND The \$180.00 fee set forth in 37 C.F.R. §1.17(p) is: enclosed. to be charged to Deposit Account No. 19-3935.
		to be charged to Deposit Account No. 10 0000.
5.	Statemen	t under § 1.97(e) (applicable if Item 3a or Item 4a is checked) (Check either Item 5a or 5b)
	5a. 🗌	In accordance with 37 CFR § 1.97(e)(1), it is stated that each item of information contained in this Information Disclosure Statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this Information Disclosure Statement.
	5b. 🗌	In accordance with 37 CFR § 1.97(e)(2), it is stated that no item of information contained in this Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in this Information Disclosure Statement was known by any individual designated in §1.56(c) more than three months prior to the filing of this Information Disclosure Statement.
6.	This is a (1.53(b).	continuation/divisional/continuation-in-part application under 37 CFR §
		(Check appropriate Items 6a and/or 6b)
	6a. 🗌	Copies of the publications listed on the attached Form PTO-1449 which were previously cited in prior application Serial No, filed on, and which is relied on for an earlier effective filing date for the subject application under 35 U.S.C. § 120, have been omitted pursuant to 37 CFR § 1.98(d).
	6b. 🗌	Copies of the publications listed on the attached Form PTO-1449 which were not previously cited in prior application Serial No, filed on, and which is relied on for an earlier effective filing date for the subject application under 35 U.S.C. § 120, are provided herewith.

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7.		This is a Continue	continuation/divisional application under 37 CFR § 1.53(d) or a Request for d Examination under 37 CFR 1.114.
		7a. 🗌 7b. 🗍	(Check either Item 7a or 7b) The Issue Fee has not been paid. A Petition to Withdraw from issue under 37 CFR § 1.313(c) is filed concurrently herewith or has been granted. A continuation/divisional application under 37 CFR § 1.53(d) or a Request for Continued Examination under 37 CFR 1.114, after payment of the Issue Fee, is proper in accordance with 37 CFR § 1.53(d)(1)(ii) or 37 CFR 1.114(a), respectively.
8.		This is a	Supplemental Information Disclosure Statement.
			(Check either Item 8a or 8b)
		8a. 🗌	This Supplemental Information Disclosure Statement under 37 CFR § 1.97(f) supplements the Information Disclosure Statement filed on A bona fide attempt was made to comply with 37 CFR § 1.98, but inadvertent omissions were made. These omissions have been corrected herein. Accordingly, additional time is requested so that this Supplemental IDS can
		8b. 🗌	be considered as if properly filed on This Supplemental Information Disclosure Statement is timely filed within one (1) month of the Notice under 37 CFR § 1.97 and 1.98, mailed
9.	⊠ lı	n accorda nderstood	nce with 37 CFR § 1.98, a concise explanation of what is presently to be the relevance of each non-English language publication is:
		9a. 🗌	(Check appropriate Items 9a, 9b, 9c and/or 9d) satisfied because all non-English language publications were cited on the enclosed "English language version of the search report or action which indicates the degree of relevance found by the foreign office". (See MPEP § 609, Minimum Requirements for an Information Disclosure Statement, Part A(3): Concise Explanation of Relevance, 8th Ed.)
		9b.	set forth in the application. satisfied because an English language translation (complete or relevant portion(s)) is attached to each non-English language publication.
		9d. 🗌	enclosed as Attachment 1(e), hereto.
10.	be th	e, material an search	on is made that the information cited in this Statement is, or is considered to to patentability nor a representation that a search has been made (other report(s) from a counterpart foreign application or a PCT International port, if submitted herewith). 37 CFR §§ 1.97(g) and (h).

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11. The Commissioner is authorized to credit any overpayment or charge any additional fee required under 37 CFR § 1.17 for this Information Disclosure Statement to Deposit Account No. 19-3935.

Respectfully submitted,

STAAS & HALSEY LLP

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Registration No. 36,162



FORM PTO-1449

U.S. DEPARTMENT OF COMMERCE

ATTORNEY DOCKET NO.

Sheet 1 of 1

PATENT AND TRADEMARK OFFICE

1454.1485 FIRST NAMED INVENTOR 10/656,870

LIST OF REFERENCES CITED BY APPLICANT

Erich DROBEK

(Use several sheets if necessary)

FILING DATE GROUP ART UNIT

September 8, 2003 Unassigned

U.S. PATENT DOCUMENTS

O.O. I ATENT DOGGINERIO							
*EXAMINER INITIAL		DOCUMENT NO.	DATE	NAME	CLASS	SUB- CLASS	FILING DATE
	ВА	5,937,051	8/1999	Hurd et al.			
	ВВ						
-	ВС						
	BD						
	BE			, <u>, , , , , , , , , , , , , , , , , , </u>			
	BF						
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FOREIGN PATENT DOCUMENTS

	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUB- CLASS	TRANSL YES	ATION NO
BG	WO98/49809	11/1998	WIPO				
ВН	***************************************						
BI							
BJ							

(TRANSL YES	ATION NO			
	В	3K	Paszkowsky, "Details on Display", Telecom Report 2.97, pp. 38-39, 1997.		
	В	3L	Lieb et al., "Daten und Fakten zum Pilotzersuch", Telecom Report 2.97, pp. 38-39, 1997.	X	

EXAMINER	DATE CONSIDERED
*EXAMINER: Initial if reference considered, whether or not cit citation if not in conformance and not considered. Include copy of	